





INFORMATION TECHNOLOGY



INDUSTRY OVERVIEW

-  The Information Technology (IT) industry is thriving and is expected to continue to grow over the next decade.
-  IT jobs tend to pay far more than the average job.
-  Many IT jobs require a bachelor's degree; however, more and more companies are finding value in hiring skilled IT employees with industry certifications.
-  Multiple certifications and specific technical experience go a long way toward become an attractive hiring candidate.

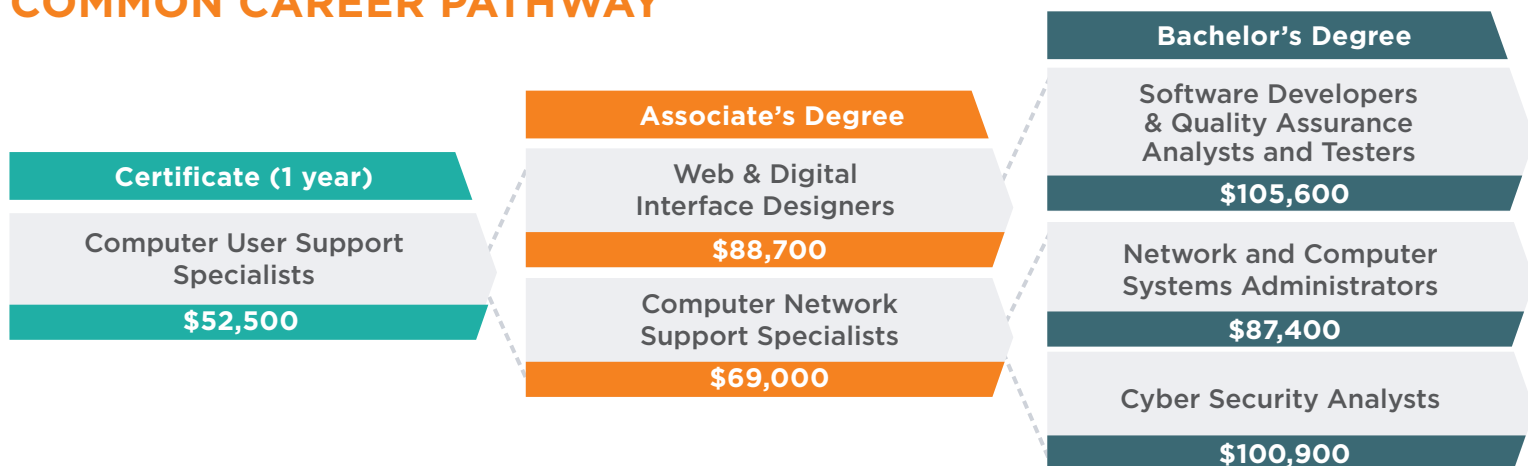
ESSENTIAL SKILLS

IT careers can be a calling or something you are truly interested in exploring. Today, there aren't many job opportunities that don't require some knowledge of IT. Explore why you are interested in the IT field and make certain you understand the expectations. IT professionals have a strong interest in technology and will be constantly learning new technology skills. Responsibilities and expectations of roles within the IT field include:

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| <ul style="list-style-type: none">• Communication Skills• Creativity• Customer Service• Detail-Orientated• Microsoft Office | <ul style="list-style-type: none">• Organizational Skills• Problem Solving• Project Management• Quality Assurance• Research | <ul style="list-style-type: none">• Software Development (SQL, Java, Python)• Teamwork / Collaboration• Writing• Written Communication |
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COMMON CAREER PATHWAY



HOW DO I START MY CAREER?

DO SOME RESEARCH	EXPAND YOUR NETWORK	GET TRAINING
<ul style="list-style-type: none"> Assess your interests, aptitudes, skills, personality and preferences. Getting to know yourself helps you match your interest and skills to different careers. Use ONETonline.org to learn about various careers. 	<ul style="list-style-type: none"> Join a professional organization, take advantage of social media like LinkedIn, or go to a local Meetup. Use your network to help you learn about career pathways, educational opportunities, and job responsibilities and expectations. 	<ul style="list-style-type: none"> Many IT jobs don't require a bachelor's degree but do require some certifications. Check out WorksourceGAportal.com for a list of eligible training providers to get started in your IT career.

WHERE CAN I WORK?

IT DEPARTMENT	Almost all companies, big or small, have an IT department that implements, maintains, and supports all the company's technology needs including infrastructure, hardware, and networks. IT professionals in this environment perform a number of duties to ensure that company employees have full access to the computer systems.
TECHNOLOGY COMPANY	IT companies provide internet services, software and manufacture digital devices. In a big company, IT professionals will usually work in a dedicated team and receive tasks according to their skillset.
EMERGING TECH (STARTUPS)	Working at a Start Up can be exciting and involves working with cutting edge technologies. Start Ups are generally "lean" operations, so employees tend to wear multiple hats. IT professionals in this environment need to be versatile, interested in learning, and entrepreneurial minded.

More information available at:

[ATLworks.org/job-seekers](https://atlworks.org/job-seekers)

Find out more about WorkSourceGA's training services and see which top IT employers in Atlanta are hiring entry-level talent.